



ATTENTION!

Please inspect this shipment immediately. If there is anything Incorrect (sizing, color, finish, model, etc.) or you need to return your product for any reason, please read the following information!

1. IF THE ORDER HAS BEEN DAMAGED BY THE CARRIER:

- Call the carrier's local office and request a representative pick up the damaged goods.
- Pack the product in the original shipping box.
- The carrier will contact you and pick up the package.
- The carrier will contact Streicher's with the results of the investigation and we will take the appropriate actions necessary.

2. IF YOUR ORDER WAS INCORRECTLY FILLED BY STREICHER'S:

- Please fill out the reverse side of this form and return your shipment to Streicher's. Please also include copies of the packing slip and any other documentation that was provided in the shipment.
- If you have any other or additional problems or questions, please feel free to contact Streicher's Customer Service at (763) 546.1155 or (800) 367.3763.

3. IF YOU WOULD LIKE TO RETURN OR EXCHANGE YOUR PRODUCT:

- Return Policy: If for any reason you are not satisfied with your order, return it via insured parcel post or UPS within 30 days of receipt for a refund (minus shipping and handling). If you return items after 30 days, a store credit will be issued on your account which you can use against future purchases. Refunds/Credit will only be issued for items which are in new condition. If the item has been used and is not defective, Streicher's will not accept it and it will be returned to you.
- Please fill out the reverse side of this form and include it along with a copy of the other shipping documents included in the package.
- Streicher's will only pay return freight on errors caused by Streicher's.

RETURN AND EXCHANGE PROCEDURE

1. Please provide information below:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Daytime Phone Number: () _____

Invoice #: _____ Customer #: _____

2. Enclose this form with your merchandise explaining the action desired.

Return to: Streicher's
Attn: returns
10911 W. Hwy. 55
Minneapolis, MN 55441-0398

Merchandise returned:

Part Number	Qty	Description	Reason Code	Action Code	Price
1.					
2.					
3.					

Return Codes:

1. Too Small

4. Defective (Specify Problem)

7. Damaged

2. Too Large

5. Changed Mind

8. Other (Explain)

3. Wrong Item

6. Quality/Value

Action Codes:

C = Credit Account R = Refund E = Exchange (Specify item change)

Comments: _____
